



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 4th January 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/12/22.

You requested the following information, please also see our response below:

Under the Freedom of Information Act, please provide the following information on rostering suppliers currently implemented at your organisation as well as the staff group they are implemented for (Nursing and HCAs, Medical & Dental, AHPs, Scientific, Estates and Facilities, Admin & Clerical)

1a. Rostering Supplier Software Enterprises (Birmingham) Ltd

1b. Contract Start Date 1st April 2018

1c. Contract End Date N/A as rolling contract

1d. Annual Cost 17/18 £62,562

1e. What framework was used to procure the supplier? Single Tender Waiver

1f. What is the exit cost for leaving the framework the supplier was contracted from? Unknown

1g. What percentage of workforce are rostered on the system? All

1h. Can staff self-roster on your platform? Yes

1i. What percentage of rostered shifts are self-rostered? Currently 150 WTE

2. Is the rostering system hosted:

2a. On-premise Yes

2b. Supplier private cloud No

2c. Microsoft Azure No

2d. AWS (Amazon Web Services) No

3a. Does the rostering system have an open API? Only to and from ESR

3b. If yes to the above question, is it a bi-directional (two-way) interface? As above

3c. What other 3rd party systems does the rostering application currently integrate to? As above

4. Does the rostering system integrate to ESR? Yes

5a. Are API's offered as part of the standard service/solution with your 3rd party provider or are these an additional fee? Part of standard package.

5b. If API's are an additional cost, what is the annual cost for API's from your rostering supplier? N/A

Please answer the following questions on effective rostering/optimisation?

6a. Do you use a rostering management information tool to ensure you are rostering effectively? In house system

6b. If yes, who is the supplier? N/A

6c. What is the contract start date? N/A

6d. What is the contract end date? N/A

6f. What is the annual cost 17/18 for this service? N/A

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust